



NATIONAL BUSINESS INCUBATION ASSOCIATION

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June 9, 2005

Suzanne Mulvehill  
Profit Strategies, Inc.  
404 South L. Street  
Lake Worth, FL 33460

Dear Suzanne,

As we wrap up the final details of NBIA's 19<sup>th</sup> International Conference on Business Incubation, we want to tell you how much we appreciated all the time and effort you put into preparing the "Emotional Endurance Certification Training Program" workshop. Your hard work and dedication certainly contributed to the success of the Preconference Institute as well as the conference as a whole – we couldn't have done it without you.

In the time that has passed since the conference, we have compiled information from the evaluations, and would like to share the results with you now. Enclosed, please find a document with the ratings and comments submitted on the workshop evaluations for your course. Congratulations on the number of positive comments you received – the quality of your presentation is evident in these reviews.

Again, thank you for the role you played in this event. All of us—the NBIA Board of Directors, staff and conference attendees—appreciate your willingness to share your time, expertise and experience. Please check our Web site ([www.nbia.org](http://www.nbia.org)) for information about our future trainings – hopefully we will have the opportunity to work together again soon!

Sincerely,

Sarah Kelly and Lindsay Oches  
NBIA Education and Training Staff