

Lead with IMPACT

• LEADERSHIP & TEAM WORKSHOP TOPICS •

COMMUNICATION

Of all the skills you need to be a successful manager, effective communication is the most important—and often the hardest to improve because it's a complex set of skills that build upon one another.

- Resolve Conflicts & Disagreements
- Establish & Build Trust
- Delegate/Share Power with Others
- Deliver Effective Feedback
- Establish Relationships
- Foster Open Communication
- Minimize Interruptions
- Promote Teamwork
- Coaching Secrets for Leaders
- Build Employee Talent
- Deliver Performance Appraisals
- Set Goals & Expectations
- Foster Accountability
- Show Empathy
- Motivate & Influence Others
- Write Effectively
- Listen Actively to Others
- Speak Effectively
- Rewards & Recognition
- Communicate with Impact
- Increase Multi-generational, Cultural & Gender Competencies

SELF-AWARENESS & RESULTS

Recognize your personal traits, strengths, and weaknesses. Use this knowledge to increase your leadership effectiveness, and do what is best for your organization.

- Understand Your Management & Communication Styles
- Yes! You Can Build Emotional Intelligence
- Lead Confidently, Courageously
- Demonstrate Drive & Initiative
- Be Agile—a Champion of Change
- Manage & Improve Processes
- Build Realistic Plans
- Manage Execution
- Got Grit & Resilience?
- Use Financial & Operational Data
- Productive Conflict Conversations

ENGAGEMENT & COLLABORATION

Effective team leadership to engage and collaborate with others to build a high-performing team and achieve goals!

- Team Alignment
- Stages of Team Development
- Five Behaviors of a Cohesive Team
- Communicate Vision/Direction
- Establish Team's Purpose & Goals
- Establish Team Values, Norms, Agreements & How to Work Together
- Build Team Trust
- Motivate Team Members
- Understand Team Dynamics
- Build Team Members' Skills & Talent
- Problem-Solving as a Team
- Collaborate in a Matrix Team
- Lead Effective Meetings
- Facilitate Group Decision-Making
- Lead Effective Virtual Teams
- Networking, Spanning Boundaries
- Diagnose & Correct Team Performance Problems
- Manage & Resolve Team Conflict
- Create a Collaborative Environment

COMPLEX PROBLEM-SOLVING, CRITICAL THINKING, INNOVATION

Learn how to analyze, evaluate, solve complex problems, and build breakthrough innovation skills.

- Create an Innovative Mindset
- Identify Areas for Innovation
- Analyze Complexity & Patterns at the Core of Complex Problems
- Evaluate Problems Using Critical Thinking Skills
- Apply Design Thinking to Stimulate Innovation
- Develop & Experiment with a Wide Variety of Solutions
- Solving Complex Problems Capstone